

GENERAL TERMS AND CONDITIONS

1. Coaching is a partnership aimed at the development of the individual potential of those who request it (hereafter referred to as the coachee) to attain improvement of their own capacities. The Coach listens to the Coachee so to facilitate the latter in clarifying his goals and identifying the best route to reach the solution to a problem or find new ways to deal with changes.
2. The Coach does not guarantee achievement of the Coachee's preset target goal and is not required to provide advice, opinions or solutions as he will not act as a counselor, therapist or confessor.
3. The Coach will independently determine whether Coaching is appropriate for the path that the Coachee intends to undertake. During the first meeting or in the subsequent ones, the Coach may at his sole discretion terminate the relationship in advance, and, if needed, suggest alternative routes.
4. The Coach is required to maintain confidentiality.
5. The cost of each coaching session, lasting one hour, is 70,00 euros excluded taxes. The duration of the entire coaching program and the related costs will be assessed during the first Introductory session, which will last 30 minutes and will be free of charge. In case the Coach does not deem the continuation of activities appropriate, he has the right to withdraw at any time with an immediate effect. In that event, the Coach will return the amounts paid in advance by the Coachee for sessions that did not take place within fifteen days after the exercise of the right of withdrawal.
6. The coaching sessions will be held in a place that Coach and Coachee unanimously deem fit, provided that it is appropriate for the Coaching activity.
7. The Coachee, for personal reasons, may request to postpone the sessions providing an advanced notice of at least twenty-four hours. Otherwise, the cost of the coaching session will be charged to the Coachee.
8. The Coachee and the Coach will unanimously decide dates and times of sessions, provided that at least fifteen days elapse between sessions, unless the Coachee has justified reasons that are considered significant by the Coach.
9. Any disputes concerning this contract shall be exclusively the jurisdiction of the Court of Rome.
10. The Coachee authorizes the Coach to communicate his name and email address to the International Coach Federation (ICF) for the sole purpose of verifying and crediting the Coach's Curriculum Vitae with the hours of sessions enjoyed in full compliance with the ICF Code of Ethics.
11. With the payment of the amounts agreed on for the Coaching sessions, the Coachee fully accepts this contract's terms and conditions.